

Admin receives a notice as this:

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Subject: Paypal payment notification refused:invalid response

Hello,

A paypal notification was refused because the response from the paypal server was invalid

Check the documentation concerning this issue at  
[https://www.hikashop.com/index.php?option=com\\_updateme&ctrl=doc&component=HikaShop&page=payment-paypal-error#invalidresponse](https://www.hikashop.com/index.php?option=com_updateme&ctrl=doc&component=HikaShop&page=payment-paypal-error#invalidresponse)

This notification was for the order JD17-B6D0D1 on the website  
<http://shop.justducks.co.uk/> You can access the order details directly by clicking on the link below after logging in your back end:

[http://shop.justducks.co.uk/administrator/index.php?option=com\\_hikashop&ctrl=order&task=edit&order\\_id=601](http://shop.justducks.co.uk/administrator/index.php?option=com_hikashop&ctrl=order&task=edit&order_id=601)

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Checking the log, the last part of the transactions reads as follows:

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option=com\_hikashop&ctrl=checkout&task=notify&notif\_payment=paypalintegralevolution&tmpl=component&lang=en&Itemid=105&mc\_gross=17.50&invoice=605&protection\_eligibility=Ineligible&payer\_id=ENUWMGRKWJTJ8&tax=0.00&payment\_date=04%3A18%3A15+Jul+24%2C

+2017+PDT&payment\_status=Completed&charset=UTF-8&first\_name=Emma&mc\_fee=0.80&notify\_version=3.8&custom=&payer\_status=verified&business=enquiries%40Justducks.co.uk&quantity=1&verify\_sign=AHp9oiqluE95fA8uzGJk82F5I2INA-sZKeTbb0mlQiNcGn5fPJ3VCroW&payer\_email=emmawileman%40hotmail.com&txn\_id=4PM196893N8250523&payment\_type=instant&last\_name=Wileman&receiver\_email=enquiries%40Justducks.co.uk&payment\_fee=&receiver\_id=JYQVF7NJL87Q8&txn\_type=web\_accept&item\_name=&mc\_currency=GBP&item\_number=&residence\_country=GB&handling\_amount=0.00&transaction\_subject=&payment\_gross=&shipping=0.00&ipn\_track\_id=2ae95bb73bda3&cmobile=&cmd=\_notify-validate

HTTP/1.1 400 Bad Request

Date: Mon, 24 Jul 2017 11:18:19 GMT

Server: Apache

Connection: close

set-cookie: LANG=en\_US%3BUS; Domain=.paypal.com; Path=/; Expires=Mon, 24 Jul 2017 20:04:15 GMT; HttpOnly

set-cookie: LANG=en\_US%3BUS; Domain=.paypal.com; Path=/; Expires=Mon, 24 Jul 2017 20:04:15 GMT; HttpOnly

set-cookie: LANG=en\_US%3BUS; Max-Age=900; Domain=.paypal.com; Path=/; Expires=Mon, 24 Jul 2017 11:33:19 GMT; HttpOnly; Secure

set-cookie: tsrce=hostedpaymentnodeweb; Domain=.paypal.com; Path=/; Expires=Tue, 25 Jul 2017 11:18:19 GMT; HttpOnly; Secure

set-cookie: tsrce=hostedpaymentnodeweb; Domain=.paypal.com; Path=/; Expires=Tue, 25 Jul 2017 11:18:19 GMT; HttpOnly; Secure

set-cookie:

nsid=s%3AwDP89HV9Z0D8nuhJTJOViPeZU7ZPAMeh.TtfOBuhRlz1d9A%  
2Fn9r5SbwGMGRc4Z7f%2FIzhH7m3hfa0; Domain=.paypal.com; Path=/;  
HttpOnly; Secure

X-Recruiting: If you are reading this, maybe you should be working at  
PayPal instead! Check out

<https://www.paypal.com/us/webapps/mpp/paypal-jobs>

Paypal-Debug-Id: 9453a6c423230

Cache-Control: no-cache

X-Content-Type-Options: nosniff

X-XSS-Protection: 1; mode=block

X-Frame-Options: ALLOWALL

Content-Security-Policy: default-src 'self' https://\*.paypal.com  
https://\*.paypalobjects.com 'unsafe-inline'; script-src 'self'  
https://\*.paypal.com https://\*.paypalobjects.com 'unsafe-inline'  
'unsafe-eval'; img-src https://\*: \* https://\*.paypalobjects.com  
https://\*.paypal.com: \* http://\*.paypal.com: \* https:; frame-src 'self'  
https://\*.cardinalcommerce.com https://\*.paypalobjects.com  
https://\*.paypal.com; font-src 'self' https://\*.paypal.com  
https://\*.paypalobjects.com; style-src 'self' 'unsafe-inline'  
\*.qa.paypal.com: \* \*.paypal.com: \* http://www.paypalobjects.com  
https://www.paypalobjects.com https://\*.paypal.com  
https://\*.paypalobjects.com; block-all-mixed-content; report-uri  
<https://www.paypal.com/csplog/api/log/csp>

Access-Control-Allow-Origin: \*

Access-Control-Allow-Credentials: true

Access-Control-Allow-Headers: X-Requested-With

ETag: W/"79a-bSkrSK7LjrMGP7+bl0EuVEVesos"

HTTP\_X\_PP\_AZ\_LOCATOR: dcg12.slc

Paypal-Debug-Id: 9453a6c423230

Set-Cookie: X-PP-

SILOVER=name%3DLIVE3.WEB.1%26silo\_version%3D880%26app%3Dhostedpaymentnodeweb%26TIME%3D2077717849%26HTTP\_X\_PP\_AZ\_LOCATOR%3Ddcg12.slc; Expires=Mon, 24 Jul 2017 11:48:19 GMT; domain=.paypal.com; path=/; Secure; HttpOnly

Set-Cookie: X-PP-SILOVER=; Expires=Thu, 01 Jan 1970 00:00:01 GMT

Vary: Accept-Encoding

Cache-Control: max-age=0, no-cache, no-store, must-revalidate

Pragma: no-cache

Strict-Transport-Security: max-age=14400

Transfer-Encoding: chunked

Content-Type: text/html; charset=utf-8

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```
<!DOCTYPE html><html lang="en" class="no-js"><head><title>Error -  
Error Processing Payment - PayPal</title><meta charset="utf-8" /><link  
rel="stylesheet"  
href="https://www.paypalobjects.com/webstatic/hostedsolutions/CSS/  
v1/400.css" /><!--[if IE 7]><link rel="stylesheet"  
href="https://www.paypalobjects.com/webstatic/hostedsolutions/CSS/  
v1/400_ie7.css" /> <![endif]--><!--[if IE 6]><link rel="stylesheet"  
href="https://www.paypalobjects.com/webstatic/hostedsolutions/CSS/
```

```
v1/400_ie6.css" /><![endif]--><script type="text/javascript"
src="https://www.paypal.com/hostedpaymentnodeweb/webstatic/hos
tedsolutions/js/lib/modernizr-2.6.1.js"></script><link rel="stylesheet"
href="https://www.paypalobjects.com/webstatic/hostedsolutions/CSS/
v1/Error400.css" /><!--[if IE 8]><![endif]--><!--[if IE 7]><![endif]--><!--[if
IE 6]><![endif]--><!--[if IE 8]><![endif]--><!--[if IE 7]><![endif]--><!--[if IE
6]><![endif]--><style type="text/css" id="antiClickjack">body {display:
none !important;}</style><script type="text/javascript">if (self === top)
{var antiClickjack =
document.getElementById("antiClickjack");antiClickjack.parentNode.re
moveChild(antiClickjack);} else {top.location =
self.location;}</script></head><body><div id="page"><section
id="content"><section id="main"><h2 class="contentTitle">Error
Processing Payment</h2><div id="messageBox" class="messageBox
error"><h2 class="accessAid">ErrorMessage</h2><p class="hide">This
transaction can't be processed; Please pay with another
card<br/></p></div><div
class="layoutA">&nbsp;</div></section></section><script
src="https://www.paypalobjects.com/eboxapps/js/1d/2a4e97db1d8f9
3624075ad1af11320.js" type="text/javascript" ></script><script
type="text/javascript">PAYPAL.util.ppobjectsPath =
'https://www.paypalobjects.com';</script><script
src="https://www.paypalobjects.com/eboxapps/js/1b/8e74f386e67255
b4b8d5ea294a6b1f.js" type="text/javascript"
></script></div></body></html>
```

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invalid response

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Based on this information, please advise as to a possible cause/solution for the issue.

We have checked and the UTF-8 charset is used throughout.

This problem popped up with no changes made in HS or PP. System was processing ALL payments properly prior to the milestone mid-month.

Please advise.